Performance Report: February

Measure	Data
Unemployment Insurance	
Total Benefits Paid	$ 6,921,038
Unpaid Pending Claims	9,703†
Pending Appeals	81, 533*

Customer Contact Center Data	
Total Calls Handled	122,958
Average Wait Time for all Calls	1.07 min

Labor Market Data	
Initial Claims	10,051
Continued Claims	41,917
Unemployment Rate	3.2 %
Labor Force	4,291,990
Labor Force Participation Rate	63.0 %

Workforce Services Data	
Customers Served in Virginia Workforce Connection	13,307
New Employment Services Customers	2,925
New Intensive Reemployment Customers	2,031
New Trade Impacted Workers Enrolled	39
Veterans with Significant Barriers to Employment Served	351
Work Opportunity Tax Credits Awarded	$ 19,154,000

† as of 3/4/2022
* as of 3/12/2022

https://www.vec.virginia.gov/news/press-releases-reports