INTRODUCTION

The Virginia Unemployment Compensation Act (Title §60.2 of the Code of Virginia) contains the provisions under which Virginia’s Unemployment Insurance Program is administered. Stemming from this Act is the Regulations and General Rules Affecting Unemployment Compensation, sections of which are cited in this handbook (Regulation 16 VAC). The Unemployment Compensation Act is available online at http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+TOC6002000.

This handbook is an attempt to explain the various statutory and procedural aspects of the program in non-technical terms. It does not have the effect of law and should not be so construed. Each passage of the handbook references the appropriate section of the Code or applicable regulation. Questions related to the program can be addressed to staff at any of the VEC Workforce Centers or to the appropriate section of our Richmond administrative office. Additional employer, job seeker, claimant, and labor market information is available on the VEC website at: www.VaEmploy.Com.

General categories of information and their location within the handbook are noted below:
- Tax Information…2
- Acquisitions………….9
- Reporting Requirements…11
- Benefits Information………..13
- Separation Issues……………14
- Weekly Eligibility Requirements…14
- Special Programs and Services….17
- Glossary of Terms…………20
- Contacting the VEC…22

VIRGINIA EMPLOYER TAX RATES

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Computed Tax Rate</td>
<td>.13%</td>
<td>.44%</td>
<td>.52%</td>
<td>.68%</td>
<td>.83%</td>
<td>.77%</td>
</tr>
<tr>
<td>Maximum Computed Tax Rate</td>
<td>6.23%</td>
<td>6.54%</td>
<td>6.62%</td>
<td>6.78%</td>
<td>6.93%</td>
<td>6.87%</td>
</tr>
<tr>
<td>Assigned New Employer Tax Rate</td>
<td>2.53%</td>
<td>2.84%</td>
<td>2.92%</td>
<td>3.08%</td>
<td>3.23%</td>
<td>3.17%</td>
</tr>
<tr>
<td>Pool Cost Charge</td>
<td>.14%</td>
<td>.14%</td>
<td>.22%</td>
<td>.38%</td>
<td>.53%</td>
<td>.47%</td>
</tr>
<tr>
<td>Fund Building Charge</td>
<td>.20%</td>
<td>.20%</td>
<td>.20%</td>
<td>.20%</td>
<td>.20%</td>
<td>.20%</td>
</tr>
</tbody>
</table>
TAX INFORMATION

Display of Posters
Employers shall post and maintain in a place readily accessible to employees any poster furnished by the Virginia Employment Commission relating to unemployment insurance. Also, if an employer is later determined not liable, the poster must be removed. §60.2-106. A list of required posters (both Virginia and Federal) is available at: https://www.vec.virginia.gov/vecportal/employer/pdf/RequiredEmployerPosters.pdf

Who Is Liable?
Not all employing units in Virginia are subject to the taxing provisions of the unemployment compensation law. Coverage (tax liability) is determined by the number of workers employed, the duration and nature of services performed, and the amount of wages paid for services in employment. Once the liability conditions are met for your type of employment, you are required to report the total payroll for the entire year, by quarter, and pay the appropriate amount of taxes. Regulation 16 VAC 5-20-10

You are automatically liable for coverage if you:
• acquire a business, which is liable under the law; (You also may be responsible for any sum owed by the seller.)
• are liable to the federal government for Federal Unemployment Tax (FUTA);
• are a state, local government, or political subdivision. §60.2-210

Most employers are liable if you have one or more employees who work for any portion of a day in twenty different weeks in a calendar year, or if your total gross payroll for any calendar quarter is $1,500 or more. §60.2-210. The exceptions are domestic, nonprofit or agricultural employing units.

Agricultural employing unit: you are liable if you employ ten or more workers for some portion of a day in twenty different weeks during a calendar year or if you have a payroll of $20,000 or more in a quarter. Either the farm operator or the crew leader can be the employer.

A farm operator is the employing unit if:
• The individual is an employee of the farm operator or
• The worker is furnished by the crew leader but is not treated as an employee of the crew leader, that is, the crew leader is acting on behalf of the farm operator rather than as an employer or
• The crew leader has entered into a written agreement with the farm operator under which the crew leader is designated as an employee of the farm operator.

A crew leader is the employing unit if:
• The crew leader holds a valid certificate of registration under the Migrant and Seasonal Agricultural Workers Protection Act of 1983 or
• Substantially all crew members operate or maintain tractors, mechanized harvesting or crop-dusting equipment or any other mechanized equipment provided by the crew leader, and
• The individual is not an employee of any other person. §60.2-214

The services of alien workers are counted in determining your liability and those wages must also be reported. The Migrant and Seasonal Agricultural Act is available online at http://www.dol.gov/dol/compliance/comp-msawpa.htm

Domestic service or household employing unit: you are liable if you paid wages of $1,000 or more in wages in a quarter. The following occupations are usually considered as domestic service in private households, local college club or local chapter of a college fraternity or sorority:

• Nanny, babysitters, sitters,
• Cooks, laundresses, maids
• Butlers, personal secretaries, managers of personal affairs, companions, porters, and nurses.
• Caretakers, chauffeurs, and other maintenance workers

Example: If you hire a nanny to take care of your children in your home this person is your employee and you are required to file and pay taxes. Please see the IRS and State taxation websites for additional information regarding other tax liability.
Registered Nurses (RN) and Licensed Practical Nurses (LPN) are generally exempted from coverage. §60.2-215

Reimbursable Employers - The drawback to the reimbursable method is that the reimbursable employer may not be the separating employer, yet can be held responsible for benefits paid. If it is not the separating employer, only the computation of the bill can be appealed and not the reasons for the claimant’s separation from his employment.

Governmental and nonprofit organizations described in Section 501 (c)(3) of the Internal Revenue Code may choose either to pay taxes quarterly or to reimburse the Commission dollar-for-dollar for their proportionate share of benefits paid. All state agencies are reimbursable by order of the Governor. Liability is based on the reimbursable employer’s share of wages used to compute the claim. The drawback to the reimbursable method is that the reimbursable employer may not be the separating employer, yet can be held responsible for benefits paid. If it is not the separating employer, only the computation of the bill can be appealed and not the reasons for the claimant’s separation from his employment.

If the reimbursable method is chosen, it remains in effect for a minimum of one calendar year. The method can be changed by writing a letter, which must be received no later than December 1, to:

Virginia Employment Commission
Employer Accounts Unit    Room 108
Post Office Box 1358
Richmond, VA 23218-1358

A reimbursable employer is notified by the form “Notice of Benefit Liability,” VEC-B-30R, of potential liability when a claimant files a claim using wages earned in reimbursable employment. A “Quarterly Reimbursable Billing,” VEC-B-47, is sent informing the employer of the amount due as a result of benefits paid. Appeals must be filed within thirty days from the date of billing. Reimbursable employers must submit a quarterly payroll even though no tax is due. Regulation 16 VAC 5-32-20

In order to qualify as a nonprofit organization for unemployment insurance purposes, you must have been granted a 501 (c) (3) exemption by the Internal Revenue Service. To be tax-exempt under § 501(c)(3) of the Internal Revenue Code, an organization must be organized and operated exclusively for purposes set forth in § 501(c)(3), and none of its earnings may inure to any private shareholder or individual. The exempt purposes set forth in § 501(c)(3) are charitable, religious, educational, scientific, literary, testing for public safety, fostering national or international amateur sports competition, and the prevention of cruelty to children or animals. The application for 501(c)(3) status is Form 1023, Application For Recognition of Exemption, at [http://www.irs.gov](http://www.irs.gov).

You are liable for unemployment insurance tax if you employ four or more workers in any portion of twenty different weeks in a calendar year. Non-profit organizations that are liable have the option to be tax-paying or reimbursable. §60.2-213 A, §60.2-501. Effective July 1, 2005, the Code of Virginia changed - §60.2-212 of the Code of Virginia was amended and reenacted as follows:

A. “Employment” means:

1. Any service including service in interstate commerce, performed for remuneration or under any contract of hire, written or oral, express or implied; and
2. Any service, of whatever nature, performed by an individual for any employing unit, for remuneration or under any contract of hire, written or oral, and irrespective of citizenship or residence of either,

   a. Within the United States, or

   b. On or in connection with an American vessel or American aircraft under a contract of service which is entered into within the United States or during the performance of which and while the individual is employed on the vessel or aircraft it touches at a port in the United States, if such individual performs such services on or in connection with such vessel or aircraft when outside the United States, provided that the operating office, from which the operations of the vessel or aircraft are ordinarily and regularly supervised, managed, directed or controlled, is within the Commonwealth.
B. Notwithstanding subdivision 2b of subsection A of this section, “employment” means all service performed by an officer or member of the crew of an American vessel on or in connection with such vessel, if the operating office from which the operations of such vessel operating on navigable waters within, or within and without, the United States are ordinarily and regularly supervised, managed, directed and controlled is within this the Commonwealth.

C. Services performed by an individual for remuneration shall be deemed to be employment subject to this title unless the Commission determines that such individual is not an employee for purposes of the Federal Insurance Contributions Act and the Federal Unemployment Tax Act, based upon an application of the 20 factors set forth in Internal Revenue Service Revenue Ruling 87-41, issued pursuant to 26 C.F.R. 31.3306(i)-1 and 26 C.F.R. 31.3121(d)-1.

D. Notwithstanding the provisions of subsection C, an individual who performs services as a real estate salesperson, under direction of a real estate broker under Chapter 21 (§54.1-2100 et seq.) of Title 54.1, or as a real estate appraiser under Chapter 20.1 (§54.1-2009 et seq.) of Title 54.1 pursuant to an executed independent contractor agreement and for remuneration solely by way of commission or fee, shall not be an employee for purposes of this chapter.

Those services that are not part of the regular operation of the business are generally considered outside the usual course of the business. An established business within the meaning of the Code is one that is permanent, fixed, stable, or lasting. There are some things that you can do which may help you in determining if a person is a bona fide independent contractor.

First:

- Ask for his federal and state identification numbers;
- Look at his business license;
- Ask for his business calling card;
- Determine if he is listed in the business section of the local telephone directory;
- Ask for the names of other customers
- Review the IRS 20 factors to assist in determining liability at: http://www.irs.gov/businesses/small/article/0,,id=99921,00.html

Then:
Call your nearest VEC Workforce Center and ask the Tax Representative to review your operations and render a determination. The list of VEC offices is available on line at: http://www.vec.virginia.gov/vecportal/field/field_offices.cfm

Localized & Non-localized Employment
Sometimes employees work in more than one state. As a result, some confusion may occur as to where to report their wages. The following is a general guide to determine where to report wages. Once a condition is met as outlined below, wages are reported to that state and you need not go further to determine the liable state.

- If all work was performed in Virginia, then wages are reported to Virginia.
- If the work was performed in Virginia as well as in another state, the employee’s base of operations (home office or branch office) plays a factor on where his wages are reported. In most instances, the state in which the employee’s home office or branch office is located is where the wages are reported. The exception here, however, is where the work performed in the home office or branch office is incidental or transitory in nature (for example, attendance at occasional meetings). In determining incidental or transitory service, the intent of the work must be reviewed. If the transaction was part of the employee’s normal work, then it would not be incidental. Also, the length of service with the employer within Virginia as compared to the length of service outside the state is considered. Because variations occur, no fixed length of time can be used to determine incidental or transitory service.
- In the instance where no work is performed in the home office or branch office state, then residence becomes the determining factor on where to report the wages. An example would be an employee who lives in Virginia, whose territory covers more than one state, and who performs no work in the home office or branch office state other than incidental. In this instance, wages are reported to Virginia, the place of residence. §60.2-217
Non-covered Employment

The term "employment" shall not include:

1. Service performed in the employ of the United States government or of any instrumentality of the United States which is wholly or partially owned by the United States or which is exempt from the tax imposed by § 3301 of the Federal Internal Revenue Code by virtue of any provision of law which specifically refers to such section (or the corresponding section of prior law) in granting such exemption;

2. Service with respect to which unemployment compensation is payable under an unemployment compensation system established by an act of Congress, including service performed after June 30, 1939, for an employer determined to be subject to the Railroad Unemployment Insurance Act (45 U.S.C. § 351 et seq.) by the agency or agencies empowered to make such determination by an act of Congress, and service as an employer representative determined to be subject to such act by such agency or agencies.

3. Agricultural labor as defined in § 60.2-201 except as provided for in § 60.2-214;

4. Domestic service in a private home, local college club or local chapter of a college fraternity or sorority except as provided for in § 60.2-215;

5. Service performed on or in connection with a vessel or aircraft not an American vessel or American aircraft by an employee, if the employee is employed on and in connection with such vessel or aircraft when outside the United States;

6. Service performed by an individual in, or as an officer or member of the crew of, a vessel while it is engaged in the catching, taking, harvesting, cultivating or farming of any kind of fish, shellfish, crustacea, sponges, seaweeds or other aquatic forms of animal and vegetable life, including service performed by any such individual as an ordinary incident to any such activity, except (i) service performed in connection with the catching or taking of salmon or halibut for commercial purposes and (ii) service performed on or in connection with a vessel of more than 10 net tons, determined in the manner provided for determining the register tonnage of merchant vessels under the laws of the United States;

   6a. Service performed by an individual on a boat engaged in catching fish or other forms of aquatic life under an arrangement with the owner or operator of such boat pursuant to which:

   (1). Such individual does not receive any cash remuneration, other than as provided in subdivision b of subsection 6a;

   (2). Such individual receives a share of the boat's, or the boats' in the case of a fishing operation involving more than one boat, catch of fish or other forms of aquatic animal life, or a share of the proceeds from the sale of such catch; and

   (3). The amount of such individual's share depends on the amount of the boat's, or the boats' in the case of a fishing operation involving more than one boat, catch of fish or other forms of aquatic animal life, but only if the operating crew of such boat, or each boat from which the individual receives a share in the case of a fishing operation involving more than one boat is normally made up of fewer than 10 individuals;

7. Service performed by an individual in the employ of his son, daughter, or spouse and service performed by a child under the age of 21 in the employ of his father or mother;

8. Service performed in any calendar quarter in the employ of any organization exempt from income tax (i) under § 501 (a) of the Federal Internal Revenue Code (26 U.S.C.), other than an organization described in § 401 (a) of such Code, or (ii) under § 521 of the Federal Internal Revenue Code, if the remuneration for such service is less than $50;

9. Service performed in the employ of a school, college or university, if such service is performed by a student who is enrolled and is regularly attending classes at such school, college or university;

10. Service performed as a student nurse in the employ of a hospital or a nurses' training school by an individual who is enrolled and is regularly attending classes in a nurses' training school chartered or approved pursuant to state law;

11. Service performed as an intern in the employ of a hospital by an individual who has completed a four-year course in a medical school chartered or approved pursuant to state law;
12. Service performed by an individual for an employing unit as an insurance agent or as an insurance solicitor, if all such service performed by such individual for such employing unit is performed for remuneration solely by way of commission;

13. Service performed by an individual for an employing unit as a real estate salesman, if all such service performed by such individual for such employing unit is performed for remuneration solely by way of commission;

14. Service covered by an arrangement between the Commission and the agency charged with the administration of any other state or federal unemployment compensation law pursuant to which all services performed by an individual for an employing unit during the period covered by such employing unit's duly approved election are deemed to be performed entirely within such agency's state or under such federal law;

15. Service performed by an individual for an employing unit as an agent in the wholesale distribution and sale of gasoline and other petroleum products, if all such service performed by such individual for such employing unit is performed for remuneration solely by way of commission;

16. Service not in the course of the employer's trade or business performed in any calendar quarter by an employee, unless the cash remuneration paid for such service is $50 or more and such service is performed by an individual who is regularly employed by such employer to perform such service. For the purposes of this subdivision, an individual shall be deemed to be regularly employed by an employer during a calendar quarter only if (i) on each of some 24 days during such quarter such individual performs for such employer for some portion of the day service not in the course of the employer's trade or business, or (ii) such individual was regularly employed, as determined under clause (i) of this subdivision, by such employer in the performance of such service during the preceding calendar quarter;

17. a. Service performed by an individual who is enrolled at a nonprofit or public educational institution which normally maintains a regular faculty and curriculum and normally has a regularly organized body of students in attendance at the place where its educational activities are carried on. In order for such services to be excluded from "employment":

   (1) The individual shall be enrolled as a student in a full-time program,

   (2) The program shall be taken for credit at such institution,

   (3) The program combines academic instruction with work experience, and

   (4) Such service shall be an integral part of such program.

b. Such institution shall certify to the employer that subsections 17 a (1) through 17 a (4) of this section have been complied with.

c. This subdivision shall not apply to service performed in a program established for or on behalf of an employer or group of employers

18. Service performed in the employ of a hospital, if such service is performed by a patient of the hospital, as defined in § 60.2-221;

19. Services provided by an individual pursuant to an agreement among the service recipient, a public human services agency as defined in § 15.2-2811, and such individual to an eligible service recipient in his own home or the home of the service provider, unless coverage of such services is required by the provisions of § 3304 (a) (6) (A) of the Federal Unemployment Tax Act;

20. Services performed by an individual as a "direct seller" provided that:

   a. Such person:

      (1) Is engaged in the trade or business of selling, or soliciting the sale of, consumer products to any buyer on a buy-sell basis, a deposit-commission basis, or any similar basis which the Secretary of the Treasury prescribes by regulations for resale by the buyer or any other person in the home or otherwise than in a permanent retail establishment;

      (2) Is engaged in the trade or business of selling, or soliciting the sale of, consumer products to a consumer in the home or otherwise than in a permanent retail establishment; or
(3) Is engaged in the trade or business of the delivery or distribution of newspapers or shopping news (including any delivery services directly related to such trade or business).

b. Substantially all of the remuneration for the services performed as a direct seller, whether or not paid in cash, is directly related to sales or output, including the performances of services, rather than to the number of hours worked;

c. The services performed by the person are performed pursuant to a written contract between such person and the person for whom the services are performed and such contract provides that the person will not be treated as an employee with respect to such services for federal tax purposes;

21. Service performed after July 1, 1984, by an individual as a taxicab driver, or as a driver of an executive sedan as defined in § 46.2-2000, provided the Commission is furnished evidence that such individual is excluded from taxation by the Federal Unemployment Tax Act;

22. Services performed by an individual as a "contract carrier courier driver" provided the Commission is furnished evidence that such individual is excluded from taxation by the Federal Unemployment Tax Act;

23. Services performed by a full-time student in the employ of an organized camp if such camp:

   (1) Did not operate for more than seven months in the calendar year and did not operate for more than seven months in the preceding calendar year; or

   (2) Had average gross receipts for any six months in the preceding calendar year which were not more than 33 1/3 percent of its average gross receipts for the other six months in the preceding calendar year; and

   b. Such full-time student performed services in the employ of such camp for less than 13 calendar weeks in such calendar year;

24. Services performed by an individual as a court reporter for an employing unit if all such service performed by the individual for the employing unit is performed for remuneration solely by way of commission;

25. Services performed by an individual as a cosmetologist or as a barber provided the Commission is furnished evidence that such individual is excluded from taxation by the Federal Unemployment Tax Act;

26. Services performed by a licensed clinical social worker as defined in § 54.1-3700, licensed psychologist as defined in § 54.1-3600, licensed professional counselor as defined in § 54.1-3500, licensed psychiatrist, or licensed marriage and family therapist as defined in § 54.1-3500, if such individual:

   a. Operates under a contract specifying that the individual is free from control or direction over the performance of such services;

   b. Is licensed in the Commonwealth to perform independent clinical services;

   c. Is compensated solely by way of fees charged for services rendered by such individual; and

   d. Has a valid business license issued by the locality in which such individual performs such services; and

27. Services performed by an inmate for a penal or custodial institution or while participating in the Diversion Center Incarceration Program pursuant to § 19.2-316.3.

Voluntary Election of Coverage
Employing units that are not subject to the taxing provisions of the law may submit an application for voluntary election of coverage to the Virginia Employment Commission. If the Commission approves the application, the employing unit becomes liable for at least two full calendar years and is bound by the laws and regulations in the same manner as other covered employers. The election will be approved beginning with the current year. §60.2-510

Successors
An individual or employing unit is termed a successor upon acquiring the organization, trade, or business of another (the predecessor). If the law covered the predecessor, the successor is automatically covered regardless of the number of workers in its employ.
The successor may be held responsible for sums owed by the predecessor. The amount will not exceed the value of the acquired assets. §60.2-210, §60.2-523

**Termination**
An employing unit remains liable from year to year until officially released by the Commission. An employer may request in writing that its account be terminated provided its account reflects that the preceding year’s employment experience warrants termination. §60.2-509

**Unemployment Taxable Wage Base**
You pay state unemployment tax only on the first $8,000 of wages earned for each employee during a calendar year.

**Wages**
The term “wages” for the purpose of unemployment insurance means:
- all sums payable, including wages, salary, commissions, and tips;
- cash value of all other forms of remuneration, such as board and lodging; (The value of meals and lodging furnished should not be included if furnished at the employer’s premises for the convenience of the employer.) §60.2-229, Regulation 16 VAC 5-10-10
- special payments such as annual bonuses, severance pay, and back pay. §60.2-229(A)

**Sick Pay-Under a Plan**
Payments by an employer to a worker for sickness or accident disability that are paid under a plan shall be included as wages, with the exception of such payments made under the provisions of a workers’ compensation law. §60.2-229(B)(2)

**Sick Pay-No Plan**
Any amount paid by an employer because of sickness, or accident disability, or medical or hospitalization expenses where no formal plan exists will constitute taxable wages for six calendar months, with the exception of payments under a workers’ compensation law. After the expiration of six calendar months, such sick pay does not constitute wages. §60.2-229(B)

**Experience Rating**
Experience rating is a system used to establish employer tax rates based on past employment and unemployment experience. §60.2-530, §60.2-531.

An employer’s experience record consists of four fiscal years of:
- Taxable payroll on which taxes were paid on or before the September 30 immediately following the year the tax rate is for
- Charges for benefits paid

**New Employers**
The new employer base tax rate will be 2.5% until that employer becomes eligible for a computed rate. Eligibility for a computed rate occurs when an employer has a taxable payroll for at least a 12-month period ending June 30. Rates are then computed to be effective on the upcoming January 1. Foreign (out-of-state) contractors must pay the maximum tax rate for three years; their accounts are then eligible for computation. §60.2-526 (B), §60.2-527

Out-of-state contractors and highway contractors will be assigned the maximum allowable tax rate for three years. An “out-of-state contractor” is defined in § 54.1-1100 of the Code of Virginia. An out-of-state “highway contractor” is defined in § 33.1-337 of the Code and does not maintain a principal place of business in Virginia. Such employer need not be a member of any highway contractors’ association.

**Total Tax Rate**
Total tax rate is computed by adding the (1) computed tax rate, (2) pool cost charge, and (3) fund building charge. Pool cost and fund-building charges are computed each year and are reflected on your annual tax rate notice. Tax rate notices for the upcoming year are mailed in December of each year.

**How Your Tax Rate Is Computed**
Employers determined eligible for computation are assigned a computed tax rate ranging from 0% to 6.2% (before pool and fund building charges, if applicable) and are notified by the “Tax Rate Notice,” VEC-FC-29.
Tax rates are computed, effective January 1 of each year, using the sum of the paid taxable payroll and benefit charges for the four-year period ending on the preceding June 30. The benefit ratio is obtained by dividing the total amount of benefits charged against the account by the total of the paid taxable payrolls. To obtain a percentage, multiply the resulting figure by 100. Payrolls used for this calculation are those for which taxes were paid by September 30 prior to the year for which the rate is being computed.

The computed tax rate is determined by applying the resulting percentage and the trust fund balance factor to the rate tables provided by the law. In addition to the computed tax rate, employers may be assessed additional amounts for pool costs and fund building. These are explained below. §60.2-530, §60.2-531

Pool Cost Charge
The pool cost charge is added to all employers’ tax rates to compensate for charges that cannot be assigned to any specific Virginia employer. This rate is computed every year based on these costs and other factors. §60.2-532

Fund Building Charge
When the trust fund balance does not exceed 50% of solvency, an additional charge must be placed on all employers. This charge is added to all existing rates in order to keep the trust fund solvent. §60.2-533.

Benefit Charges
When a claim for unemployment benefits is filed, the employer for whom the individual last worked for thirty days (or 240 hours), whether or not such days are consecutive, is the liable employer for the claim. As a result, that employer is charged for any benefit payments made to the individual. §60.2-528

If the following conditions exist, however, no benefit charges are assigned to the last thirty-day employer. The last thirty-day employer will be notified of the exception by Notice of Deputy’s determination:

- if the individual’s separation arose as a result of an unlawful act which led to confinement in jail or prison.
- if an individual left work to accept other work, genuinely believing the new work to be permanent.
- if an offer of rehire was declined because the individual was in training approved by the Commission, or if an individual left work voluntarily to enter approved training under Section 236 of the Trade Act of 1974, as amended.
- if an individual left work voluntarily with good cause due to a personal bona fide medical reason caused by a non-job related injury or medical condition.
- if an individual was hired to replace a member of the Reserve of the United States Armed Forces or the National Guard called into active duty in connection with an international conflict and whose employment is terminated concurrent with and because of that member’s return from active duty.
- if an individual participating as an inmate in (i) state or local work release programs pursuant to Section 53.1-60 or 53.1-131; (ii) community residential programs pursuant to Section 53.1-177, 53.1-178, and 53.1-179; or (iii) any similar work release program, whose separation from work arose from conditions of release or parole from such program.
- if an individual who was unable to work at his regular employment due to a disaster for which the Governor, by executive order, has declared a state of emergency, if such disaster forced the closure of the employer’s business.

“Quarterly Charge Statements”(VEC-B-46) are mailed four times a year to advise employers of the individuals and the amount of benefits charged against their accounts. §60.2-528

**ACQUISITIONS**

Please be aware! The purchaser of a business or successor of such employer is personally liable to the extent of the assets of the business acquired for the payment of the taxes accrued and unpaid on account of the operation of the business by the former owner or employer. Please call (804) 786-3061 to check for unpaid account balance prior to acquiring a business. §60.2-523.B.2

Total Acquisitions
Employers acquiring a business have the option of receiving the experience rate of the predecessor’s account, or receiving the new employer rate. Such notification to the Commission must be made within 60 days of such acquisition to receive the “new employer” rate. A previously liable successor retains its rate for the year of acquisition based on its own experience. A newly liable successor receives a rate for the year of acquisition based on the option chosen. §60.2-535.
Partial Acquisitions
An employer acquiring a portion of a business must have an authorized officer of the predecessor complete and sign the “Division of Taxable Payroll for Partial Acquisitions,” VEC-FC-45, within thirty days of notification by the Commission that the form is required. The predecessor must furnish the Commission with the division of the payrolls and benefit charges on that portion of the business transferred for the forty-eight-month period immediately preceding the date of acquisition.

If the predecessor does not provide this information within the thirty-day period, the newly liable successor is assigned the rate of the predecessor for the year of acquisition and the maximum rate for subsequent years until his own experience is adequate for a reduced rate. The previously liable successor would continue with its own experience record if the completed form is not furnished. §60.2-515, §60.2-535

SUTA Dumping
Transfer of a business for the purpose of obtaining a lower unemployment compensation tax rate; assignment of rates.

A. If an employer shall transfer any trade or business to another employer where, at the time of transfer, there is substantially common ownership, management, or control of the trade or business, then the unemployment experience attributable to the transferred business shall also be transferred to, and combined with the unemployment experience attributable to, the employer to whom such business is transferred. If the sole or primary purpose of such transfer is to obtain a lower unemployment tax rate, that employer shall be subject to the penalties established by §60.2-536.3.

B. If an employer shall transfer any trade or business to a person who is not otherwise an employer at the time of such transfer, and the sole or primary purpose of such transfer is to obtain a lower unemployment tax rate:
  1. The unemployment experience of the acquired business shall not be transferred to such person; instead, such person shall be assigned the higher of the transferred business’ calculated rate or the new employer rate under §60.2-526; and
  2. Such person shall be subject to the penalties established by §60.2-536.3.

C. Any person who shall knowingly advise another person to engage in a transfer of any trade or business, where the sole or primary purpose of such transfer is to obtain a lower unemployment tax rate, shall be subject to the penalties established by §60.2-536.3.

D. The Commission shall establish methods to identify and investigate the transfer or acquisition of a business for purposes of this section.
  1. For the purposes of determining whether there is “substantially common ownership, management, or control of two or more employers,” the Commission shall consider all relevant facts and circumstances, including the extent of commonality or similarity of: (i) ownership, (ii) any familial relationships, (iii) principals or corporate officers, (iv) organizational structure, (v) day-to-day operations, (vi) assets and liabilities, and (vii) stated business purpose.
  2. For the purposes of determining whether a business was transferred solely or primarily to obtain a lower unemployment tax rate, the Commission shall consider the facts and circumstances of the transfer, including: (i) the cost of acquiring the business, (ii) how long such business was continued, and (iii) whether a substantial number of new employees was hired to perform duties unrelated to the business activity conducted prior to the transfer. §60.2-536.2.

Advisory opinion by the Commission
Upon application by an employer who is a party to a transfer or potential transfer of any trade or business, the Commission shall issue an advisory opinion as to whether such transfer constitutes a transfer pursuant to §60.2-536.1, or is solely or primarily for the purpose of obtaining a lower unemployment tax rate. The application shall be under oath or affirmation, in a form prescribed by the Commission, and shall fully set forth all relevant facts regarding the proposed transfer. The Commission may require such additional information and documentary evidence as deemed necessary for a fair and informed opinion. Such opinion shall be issued within 60 days after the Commission has received all of the information and evidence requested.

An employer who proceeds with the transfer of a trade or business in reliance upon a favorable advisory opinion issued under this section shall not subsequently be found to have violated the provisions of §18.2-204.3, and shall not be subject to
the penalties of §60.2-536.3, provided such employer has made full disclosure of all relevant facts to the Commission. If an employer disagrees with the Commission’s advisory opinion, it shall have the right to a hearing and decision pursuant to §60.2-500, provided that an application for a hearing is filed with the Commission within 30 days from the date the advisory opinion was mailed. §60.2-536.3.

Violations; penalties
A. If a person knowingly transfers, or attempts to transfer, any trade or business where the sole or primary purpose is to obtain a lower unemployment tax rate, or if a person knowingly advises another person to engage, or attempt to engage, in such transfer, such person shall be subject, in addition to the criminal penalties set forth in §18.2-204.3, to the following additional rate of contributions and civil penalty:

1. If the person is an employer, he shall be assigned the highest rate assignable under this chapter for the calendar year during which such violation or attempted violation occurred, and for the next calendar year immediately following such year. However, if the employer is already at such highest rate for that year, or if the amount of increase in the employer’s rate would be less than two percent for any such year, then an additional rate of contributions of two percent of taxable wages shall be imposed for such year, which shall be paid into the benefit account of the Unemployment Compensation Fund pursuant to §60.2-301.

2. If the person is not an employer, he shall be subject to a civil penalty of $5,000, which shall be paid into the Special Unemployment Compensation Administration Fund pursuant to §60.2-314.

B. Final orders of the Commission with respect to the provisions of §60.2-536.1 may be recorded, enforced, and satisfied as orders or decrees of a circuit court upon certification of such orders by the Clerk of the Commission. Such orders may be appealed pursuant to §60.2-500. §60.2-536.4

The provisions of §60.2-536.1 through §60.2-536.3 shall be interpreted and applied in such a manner as to meet the requirements contained in Public Law 108-295.

REPORTING REQUIREMENTS

Employment Records
The law requires that employers make their records available during reasonable hours to authorized representatives of the Virginia Employment Commission. §60.2-114. Employer payroll records must be maintained for auditing purposes for a period of four years from the date wages were paid or payable. Regulation 16 VAC 5-32-10.B

All employing units are required by law to maintain complete payroll records on all employees. These records must include:
• the employee’s name and social security number,
• date hired, rehired, or returned to work,
• date and reason for separation from employment,
• the state in which services were performed,
• schedule of work hours per day,
• time lost when worker was unable to perform his usual duties, and
• wages payable and dates covered for each pay period, as well as total wages paid for each quarter including:
  a) tips,
  b) cash value of other forms of remuneration,
  c) special payments such as annual bonuses, gifts, prizes, severance pay, and,
  d) payments of advancement or reimbursement for business expenses. Regulation 16 VAC 5-32-10.A

Liability Determination Report
All employing units are required to file a “Report to Determine Liability for State Unemployment Tax,” either on-line https://www.ireg.tax.virginia.gov/VTOL/Login.seam or by FormVEC-FC-27 including those acquiring a business, regardless of the type or duration of employment involved. This form is provided to the employer along with an instruction sheet for completing the form and gives the agency the information necessary to determine liability. Employers are notified of the results of the determination. Any employing unit disagreeing with the agency’s determination may request a hearing before the Commission. The Commission’s decision may be appealed to the Circuit Court of the City of Richmond. This form should be submitted at any time when liability is questionable. §60.2-500, Regulation 16 VAC 5-32.
The VEC FC-27 form, and instructions, are available online at [www.vec.virginia.gov/vecportal/employer/vec_forms.cfm](http://www.vec.virginia.gov/vecportal/employer/vec_forms.cfm).

**Employer’s Quarterly Payroll and Tax Report**

File on line at: [https://www.ireg.tax.virginia.gov/VTOL/Login.seam](https://www.ireg.tax.virginia.gov/VTOL/Login.seam). Liable employers are required to file an “Employer’s Quarterly Report,” (VEC-FC-20 and VEC-FC-21) each quarter. These forms are used to report wage, tax, and employment information, and are due at the end of the month following the end of a calendar quarter. The VEC FC-20-21 forms, and instructions, are available on the Employer Services page at [www.VaEmploy.Com](http://www.VaEmploy.Com) §60.2-512 Regulation 16 VAC 5-32.

**Internet Filing**

Effective January 1, 2009, Employers who report 100 or more employees in any calendar quarter in 2009, or thereafter, shall file quarterly reports on an electronic medium using a format prescribed by the Commission. 60.2-512.B. Employers with less than 100 employees are encouraged to use electronic medium when possible. Provide an Employer’s Quarterly Report using iFile at: [https://www.business.tax.virginia.gov](https://www.business.tax.virginia.gov) or Web Upload at: [https://www.webupload.tax.virginia.gov/user/login](https://www.webupload.tax.virginia.gov/user/login).

Web Upload and Business iFile are free online filing services, available 24 hours a day, seven days a week and replaces the need to file a paper tax report. Every employer in active status, who did not file via the Internet in the previous quarter, is mailed a form pre-printed with the employer’s name, address, account number, and the rate at which taxes are to be computed.

**NOTE: Failure to receive Forms VEC-FC-20 and VEC-FC-21 does not relieve the employer of the responsibility for filing those reports.**

Employers are required to list the name, social security number, and total wages paid to each covered employee during the calendar quarter on the “Employer’s Quarterly Report,” VEC-FC-20 and VEC-FC-21. Include all wages paid both in cash and in any remuneration other than cash. All severance pay shall be reported as wages on Quarterly Reports. Business iFile gives your company the capability to key payroll reports online. Generally small employers are better served using Business iFile. Web Upload gives your company the ability to save all report and payment information into a single file to upload to the VEC. Similar types of systems may be referred to as "bulk filing" or "bulk uploading". Logging into the Web Upload system allows you to view the layouts for each of the supported file formats.

You also have the ability to schedule (or warehouse) payments for submission on a future date (up to the due date of the report). Extreme care should be taken to ensure that the information provided is correct as it is used in processing claims for unemployment benefits. §60.2-512, §60.2-229, Regulation 16 VAC 5-32-10.A.

For additional information contact the Tax and Wage Information Processing Unit for full technical specifications. The taxable wage base in Virginia is $8,000. Unemployment insurance tax must be paid on the amount of annual wages paid to an individual in any calendar year up to the taxable wage base. §60.2-229.B. Employers who discontinue or sell their business should notify the Commission within thirty days. Reports and taxes are due on the usual due dates. Regulation 16 VAC 5-32-20.D.

** Corrections and Adjustments**

If you find that a previously filed quarterly report was incorrect, you must notify the Commission in writing and furnish the correct information using the VEC-FC-34 or VEC-FC-34SN. If you have submitted a quarterly report incorrectly using the internet filing you may not correct your filing using the internet. If you have submitted a quarterly report incorrectly using the “Employers Quarterly Report paper forms,” VEC-FC-20 and VEC-FC-21 you may not correct your filing using the VEC-FC-20 and VEC-FC-21. You must notify the Commission in writing and furnish the correct information using the VEC-FC-34 or VEC-FC-34SN. In the case of an underpayment, remittance should be made as soon as possible since interest begins accumulating after the due date.

If you are not able to pay the tax due, the payroll and tax report must still be submitted so that these wages may be entered in our database for claims purposes. If you question your liability for benefit charges, the reports and the remittance should be submitted until the discrepancy is resolved.

**Penalties and Interest**

A penalty of $75 per report is charged for late tax and/or payroll reports. Any employer with over 100 employees who files a paper return will also have penalty assessed. Newly covered employers must file all quarterly tax reports by the due date.
of the quarter in which an employer account number is assigned to avoid the penalty on each report. A penalty of $25 is charged for each dishonored check. Interest is charged at the rate of 1.5% per month until payment is received. Any part of a month will be considered as a full month for the purpose of computing interest. §60.2-513, §60.2-519

Injunctions
In extreme cases where the agency cannot secure compliance, it may petition the courts to issue an injunction prohibiting the employer from doing business until the employer has complied with the law. §60.2-522

Audits of Employer Records
In order to ensure compliance with taxing provisions of the state law and to meet Department of Labor requirements, audits are conducted on employer records periodically. An audit may reveal an underpayment or overpayment of taxes by an employer. The tax representative will assist in making the proper adjustments to the account. §60.2-114

All VEC tax representatives carry official, agency issued, identity documents. Do not hesitate to ask for them.

BENEFITS INFORMATION

Filing a Claim
When an individual files a claim for benefits, his eligibility is determined by three factors: 1. monetary eligibility, 2. the reason for separation, and 3. weekly eligibility.

Monetary Determination
To establish a claim, an individual must have sufficient wages in covered employment during the base period. The base period is the first four of the last five completed calendar quarters preceding the week in which the claim is filed. If the claimant has earned insufficient wages in the first 4 of the last 5 completed calendar quarters to become eligible for benefits, then such claimant’s “base period” shall be the 4 most recent completed calendar quarters immediately preceding the first day of the claimant’s benefit year. §60.2-204, §60.2-612

Once a claim is established, it remains in effect for one year. During that year, the claimant may, if he is unemployed and otherwise eligible, receive weekly benefits until he exhausts his entitlement. §60.2-206, §60.2-602

Employer’s Report of Separation & Wage Information
At the time a claim is filed, a request for information is mailed to the last thirty-day or 240 hour employer, and to any subsequent less-than-thirty-day/240-hour employer. This form is called “Employer’s Report of Separation and Wage Information.” It should be completed and returned by the return date shown on the form. Otherwise the Claims Deputy may not receive the information in time to be considered in determining the claimant’s eligibility to receive benefits. §60.2-619

The report will provide you with the date and time of the hearing. It allows both the employer and the claimant an opportunity to present their sides of the case and offer rebuttal. If you do not wish to participate, your written statement will be considered in determining eligibility. §60.2-619, Regulation 16 VAC 5-80-10.

Unemployment claims may cost your company money. If you do not believe that an employee meets the criteria for receiving benefits you should participate in any hearing. Please see “frequently asked questions” on our website for additional information. http://www.vec.virginia.gov/vecportal/faq.cfm.

Predetermination Fact-finding Interview
Whenever a separation issue exists, a fact-finding interview is scheduled approximately two weeks from the date a claim is filed. Both the claimant and employer are notified of the date and time of the hearing. It is your responsibility to make sure the VEC has the correct contact person telephone number and any written information (reprimands, warnings, attendance records, signed policy statements, etc.) prior to the hearing. In many cases the deputy renders the decision on the same date the hearing is conducted. The employer’s participation adds weight to the case and provides the opportunity to offer rebuttal to any statement made by the claimant at the interview. §60.2-619, Regulation 16 VAC 5-80-20
Nonmonetary Determination
Whenever any eligibility issue arises, a Claims Deputy gathers the facts needed to determine whether benefits should be
 denied or allowed. The Deputy then issues a “Notice of Deputy’s Determination,” VEC B-54. This notice includes a
 summary of the facts surrounding the case and the section of law that pertains to that issue. Finally, it states the Claims
 Deputy’s decision pertaining to eligibility and the procedure to follow should an interested party wish to appeal. §60.2-619,
 Regulation 16 VAC 5-80-30. In addition a LLC or corporate officer who is a primary owner of the legal entity and files a
 claim for benefits will also require a Deputy Determination as to whether the officer is unemployed. If determined to be
 unemployed a Determination will also be rendered by the Deputy on the reason for the separation.

A claimant who is initially determined eligible to receive benefits by the Commission may continue to receive them until an
 appeal is decided against him. If he is finally found to be ineligible, he will be required to repay the benefits received. If an
 appeal is decided in favor of the claimant who once was disqualified, the individual may be paid benefits properly claimed
 for the time the claim was on appeal. §60.2-619, §60.2-633

Disqualifications or indefinite denials to receive benefits remain in effect until the claimant is employed thirty days (or 240
 hours) with one employer and becomes unemployed through no fault of his own. An individual who is qualified to receive
 benefits must meet weekly eligibility requirements before benefits are paid. Failure to meet these requirements can result in
 a denial of benefits for the week(s) in which the failure occurred. §60.2-612, §60.2-618

SEPARATION ISSUES

Discharge
The claimant shall be disqualified if it is determined by the Commission that he was discharged for misconduct in
 connection with work. The employer must show that the claimant deliberately violated an established rule or intentionally
 committed an act in disregard of the employer’s interests. §60.2-618

Voluntary Quit
The claimant shall be disqualified if it is determined by the Commission that he voluntarily left his employment without
 good cause. In disputes over whether a separation was a quit or discharge, the employer bears the burden of establishing it
 as a quit. Once done, the claimant must show that he was compelled without reasonable alternative to leave his
 employment. The law specifically states that leaving employment to enter into self-employment or to follow or accompany
 ones spouse to another locality does not constitute good cause. §60.2-618

Voluntary Quit/Discharge
The claimant is eligible for only two weeks of benefits if he gives notice of resignation but is terminated by the employer
 without being paid for or being allowed to serve out his notice. §60.2-612. This provision applies only if the claimant
 cannot establish good cause for leaving work pursuant to §60.2-618, and was not discharged for misconduct as provided in
 §60.2-618.

Labor Dispute
The claimant may be held ineligible if his unemployment is due to a labor dispute in active progress. §60.2-612

WEEKLY ELIGIBILITY REQUIREMENTS

Failure to Accept Suitable Work
If the claimant refuses suitable work without good cause while claiming unemployment benefits, he may be disqualified
 from receiving further benefits. Many factors are considered in determining suitable work including work experience,
 wages, the claimant’s health, safety, physical fitness, the degree of risk to his moral well-being, and the distance of the
 work from his home. Work is not considered suitable if it is available due to a strike or lockout, if the conditions of work
 are substantially less favorable than those prevailing for similar work in the community, or if the claimant would be
 required to quit or to join a union. A disqualification begins with the first day of the week in which the failure to accept
 work occurred. §60.2-618

Able and Available
The claimant shall be held ineligible for any week in which he is not able and available for work. He must be physically and
 mentally capable of performing work and he must be willing to accept such work without undue restrictions. He also must
 make an active, personal search for work each week and provide a list of all job contacts to the Commission.
The Commission verifies selected contacts each week. Individuals who falsify such contacts may be prosecuted or disqualified from receiving further benefits for a full year. §60.2-618

**Waiting Period**
For each benefit year a claimant must serve a waiting period, which is not paid. The waiting period is the first week claimed in which all the eligibility requirements have been met. Only one waiting period week is served in a benefit year. §60.2-612

**Earnings**
A claimant must report gross earnings, including holiday/vacation pay, for each calendar week while he is claiming benefits. If he earns less than his weekly benefit amount, his benefits are reduced by the amount that his earnings exceed $50. All wages earned during a shift that begins on Saturday and ends on Sunday may be reported for the week in which the majority of such wages were earned. §60.2-226, §60.2-603

**Severance Pay**
Severance and dismissal pay is treated as wages and may be allocated by the employer for any period following separation provided it is at a weekly rate at least equal to the average weekly wage received by the employee during the last calendar quarter preceding the separation. Note the allocation on the employers separation report and return it promptly because if no allocation is made by the employer, the severance pay will be allocated to the last day of work. §60.2-229.
If you have questions regarding the treatment of severance pay, contact the Manager of the VEC Workforce Center nearest you. A full listing of VEC office locations, phone numbers, and contact names are listed on the VEC website.

**Pension**
If a claimant is receiving a pension based on his previous work from a base-period or chargeable employer and the weekly amount is less than his weekly benefit amount, his benefit amount is reduced dollar-for-dollar by the amount of his pension. If the pension exceeds his weekly benefit amount, he is not eligible for benefits. Service-connected veterans’ disability payments from the Veterans Administration and Social Security pensions are not deducted from the weekly benefit amount. Certain workers’ compensation payments are similarly exempt.
§60.2-604

**Partial Unemployment**
Partial unemployment occurs during any week in which an individual works, but at reduced hours due to a lack of full-time work. The claimant may be eligible for benefits if he earns less than his weekly benefit amount, but not solely because he did not work on a legal holiday as defined in Section 2.1-21 of the Code. An employee who receives only holiday pay without working in a particular week cannot be considered partially unemployed and must instead report to a commission local office to file a part-total claim for the week. §60.2-226, Regulation 16 VAC 5-10-10.

When an individual files a claim for partial unemployment, a “Notification of Claim(s) Filed for Benefits” (VEC-B-32) is mailed to the employer by the Commission. This notice advises the employer of the filing of the claim and the claimant’s weekly benefit amount. The employer must furnish the claimant with a “Statement of Partial Unemployment,” VEC-B-31, within fourteen days of the end of the pay period in which partial unemployment occurred. Regulation 16 VAC 5-60-20. This form may be obtained from your nearest VEC office, or on the VEC website.

**Separation Due to a Labor Dispute**
You should notify the Commission of the existence of the labor dispute and the approximate number of workers affected. The Commission may request the names of the workers ordinarily attached to the department or establishment affected by the labor dispute. Regulation 16 VAC 5-60-10.C.

**Interstate Claims**
If an individual earns base-period wages in covered employment in Virginia and moves to another state, he may file an interstate claim against the state of Virginia. As an interested party, you may be asked to furnish separation information to Virginia or to any other state. Information should be furnished within the time limits specified on the form to ensure that a proper eligibility determination is made. §60.2-116, Regulation 16 VAC 5-70-10.
Overpayments
If a claimant is paid benefits and is later determined to be not entitled, he is required to repay those benefits. Benefits will not be paid until the overpayment is satisfied unless the overpayment was the result of the Commission’s administrative error. In that case, benefits are paid at 50% of the weekly entitlement until the overpayment is satisfied. Reversed appeals are not classified as administrative errors. Collection methods include billing notices, repayment agreements, offsets of other benefit entitlement, the interception of state income tax refunds, and referrals to a collection agency. Interest and the cost of collection may be added to the overpaid amount. §60.2-633

Fraud: Detection, Prevention and Penalties
The VEC unemployment compensation procedures contain several safeguards against fraudulent claims:

1. A “Report of Separation and Wage Information” is sent to the last employer(s) for whom the claimant worked. The purpose of the report is to notify the employer that a claim has been filed to determine why the claimant is unemployed. §60.2-619, Regulation 16 VAC 5-60-10.B
2. A random sample of job contacts is verified by telephone or by mail every day. You can assist us by keeping a daily record of those individuals who contact you for work and how the contact was made. §60.2-612
3. The Eligibility Review Program includes in-person interviews with claimants regarding their job search techniques and their eligibility.
4. Automated benefit payment files and wage records are cross-matched each quarter to discover those who are claiming benefits while working. These claims are reviewed to see if the claimant is reporting his earnings accurately. You may receive a “Request for Wage Information”, VEC- BPC-65, from our Benefit Payment Control Unit asking you to verify earnings.
5. The Quality Control Program provides for a review of our claim process. A random sample of claims undergoes a thorough investigation by our quality control auditors to determine if the claims were processed and paid correctly.
6. Our Benefit Payment Control Unit investigates and prosecutes those individuals suspected of fraud. The penalties for fraud are severe.
7. The unemployment benefit data files are cross matched with the new-hire directory furnished by the Department of Social Services to determine if a claimant has returned to work and is continuing to claim benefits.

Therefore, it is imperative that all employers report their new hires as soon as possible to the Department of Social Services in order to minimize any attempt to fraudulently obtain benefits.

Claimants who falsify information to the Commission may be prevented from drawing benefits for a one-year period and, if convicted, the courts may impose additional penalties or fines, imprisonment, or both. Any benefits improperly paid must be repaid to the Commission. §60.2-618, §60.2-632, §60.2-633, §60.2-635

The Appeals Process
The claimant and the employer have the right to challenge any adverse decision of the agency. However, appeals must be filed within prescribed time limits. §60.2-500, §60.2-528, §60.2-536, §60.2-619, §60.2-620, §60.2-621, §60.2-622, §60.2-625, Regulation 16 VAC 5-80.

Nonmonetary Determination
The deputy issues a “Notice of Deputy’s Determination,” VEC-B-54, to the claimant, the last 30-day (or 240-hour) employer, and, if appropriate, any less-than-30-day/240-hour employer. If any party disagrees with the determination, he may appeal within 30 days of the date the determination is mailed. An appeal may be filed in person or by sending a written statement to the Appeals Section, Post Office Box 1358, Richmond, Virginia 23218-1358, or to the VEC office where the claim was filed, the appeal may also be faxed. The claimant’s social security number should be included in the letter. §60.2-101, §60.2-619, Regulation 16 VAC 5-80-10.

First Level Appeals
The first level of appeal includes a hearing by an Appeals Examiner. A recording is made of sworn testimony from parties and witnesses appearing at the hearing. This hearing is usually the only opportunity to present evidence and to examine and cross-examine witnesses. A written decision is issued to the parties either affirming or reversing the Deputy’s determination. All parties have 30 days from the date of mailing to file an appeal with the office of Commission Appeals.

A telephonic hearing where both parties participate by telephone conference call will be scheduled. In the alternative, a “split” hearing may be scheduled which would allow the party, representative, or witness who make prior request to
participate in person. Each party will receive a hearing notice instructing them how to participate telephonically. §60.2-619, §60.2-620, Regulation 16 VAC 5-80-20.

Commission Appeals
The Commission appeal process usually consists of a review of the administrative record. However, any party may petition for oral argument within fourteen days of the date of mailing of the “Notice of Appeal.” In this proceeding, all parties may appear before a Special Examiner in our courtroom in the Richmond central office.

A request to present additional testimony and evidence may be made when the petition for oral argument is filed. The Special Examiner will issue a written decision that becomes final, if not appealed, ten days after the date of mailing. If a further appeal is desired, request for judicial review must be filed with the Circuit Court in the county or city in which the claimant was last employed within 30 days after the Commission decision becomes final. Be specific in making a request to present additional testimony; otherwise it will most likely be denied. §60.2-622, §60.2-625, Regulation 16 VAC 5-80-30.

SPECIAL PROGRAMS AND SERVICES

Extended Benefits (EB)
The Extended Benefits program provides up to thirteen additional weeks of benefits beyond the maximum twenty-six weeks provided under the Virginia Unemployment Compensation Act. Extended benefits are payable to those who exhaust their regular benefits when the insured unemployment rate equals or exceeds six percent for thirteen consecutive weeks. Virginia is reimbursed by the federal government for 50% of extended benefits paid. Employers are charged the remaining 50%. Governmental agencies, however, will be charged 100% for all weeks paid under extended benefits. § 60.2-610, 60.2-611

Trade Readjustment Allowances (TRA)
Workers who lose their jobs as a direct result of import competition may be eligible for special benefits under the Trade Act of 1974, as amended. Affected workers must file a “Petition for Adjustment Assistance” and be certified by the United States Department of Labor to be eligible for benefits. This form may be obtained by contacting the nearest VEC Workforce Center.

Benefits include Trade Readjustment Allowances (income support payments) occupational training, job search allowances, and relocation allowances. The financial assistance provided to workers is federally funded and is not charged against the employer’s tax rate.

Disaster Unemployment Assistance (DUA)
The Disaster Relief Act of 1974 provides assistance in the form of temporary income to individuals who are unemployed as a result of a major disaster. DUA becomes available only after the President declares a specific geographic area authorized to receive federal assistance. Contact the nearest Virginia Employment Commission office to obtain more information.

An unemployment insurance claim will be filed initially, and if the claimant is monetarily qualified they will receive regular unemployment insurance benefits, which are charged to the last 30-day/240-hour employer. However, effective July 2004, benefit charges are waived if an individual who was unable to work at his regular employment due to a disaster for which the Governor, by executive order, has declared a state of emergency, if such disaster forced the closure of the employer’s business, and if the individual returned to his regular full-time employment once the business reopened. In no case shall more than four weeks of benefit charges be waived. If the claimant does not qualify monetarily for unemployment insurance, a DUA claim will be filed. DUA is paid solely from federal funds and does not affect employer tax rates.

Other Special Benefits Programs
From time to time, Congress may enact special unemployment benefits programs because of extremely high levels of unemployment nationwide. A recent example is the Emergency Unemployment Compensation (EUC) program. Usually, the federal government for such special additional benefits reimburses Virginia and the benefits are not charged to employers.

Job Seeker Services
Virginia employers save time and money on recruitment and training of new personnel when they use the VEC. The Virginia Employment Commission Workforce Centers not only serve as a job referral source to individuals seeking employment, but also assist employers in filling job vacancies.
Screening and Referral
Throughout the state, VEC Workforce Centers have job seekers registered with them who possess skills and experience in a wide variety of occupational areas. These individuals have experience in almost any area: professional, managerial, sales, service, and manufacturing, just to name a few. There are also individuals who are semi-skilled or who may be seeking their first employment opportunity.

An employer with a job opening can place an online job order through the Virginia Workforce Connection at, https://www.vawc.virginia.gov/ or directly with the nearest VEC Workforce Center (a listing is available on line) at: http://www.vec.virginia.gov/vecportal/field/field_offices.cfm. After screening, the office will refer the specific number of job seekers requested that match the job requirements. This allows employers to interview only those individuals having the particular qualifications needed for the job opening.

Listing jobs with the VEC has economic impact on Virginia. Because unemployment insurance claimants are among those registered with the Job Service, their skills and experience are constantly being evaluated against listed jobs. This means that based on their qualifications, they may be referred and hired more quickly. Returning an individual to the work force reduces unemployment, helps maintain solvency in the trust fund, and reduces potential tax liability for employers.

Local Office Recruiting Events
Employers are encouraged to contact their local VEC Workforce Center to inquire about the next local office recruiting event. These events are like "mini-job fairs," and offer employers the opportunity to meet with qualified applicants. With sufficient notice, staff will work with you to get your job order in the Virginia Workforce Connection, contact potential applicants, and set up an appointment schedule so you can focus on face-to-face meetings with qualified candidates.

Work Opportunity and Welfare to Work Tax Credit (WOTC)
The Work Opportunity Tax Credit (WOTC) is a Federal tax credit incentive that the Congress provides to private-sector businesses for hiring individuals from any of nine target groups who have consistently faced significant barriers to employment. The objective of this program is to enable the targeted employees to gradually move from economic dependency into self-sufficiency as they earn a steady income and become contributing taxpayers, while the participating employers are able to reduce their federal income tax liability. The number of new hires who can qualify employers for these credits is unlimited.

Detailed information about the program, specific information about the target groups, required forms and instructions are available at: https://www.vec.virginia.gov/vecportal/employer/pdf/About-WOTC-2-12.pdf or contact the WOTC unit at 804-786-2887. Employers must apply for and receive certification from the VEC that their new hire belongs to one of 9 target groups of jobseekers eligible for the WOTC programs before claiming it on their federal income tax return.

Foreign Labor Certification Program
Employers requesting labor certification for the temporary or permanent employment of foreign workers are required to offer prevailing wages and working conditions for that particular occupation and to demonstrate that no similarly employed U.S. worker will be adversely affected. Detailed information about the program is available at: https://www.vec.virginia.gov/vecportal/employer/alienlabor.cfm

Veterans Employment Services
The VEC prides itself in exceptional and professional employment services for all veterans. There are a wealth of resources at the VEC that are available to assist veterans in job placement/referral, vocational counseling, and case management. The VEC has Disabled Veterans Outreach Program (DVOP) staff and Local Veterans Employment Representatives (LVER) assigned to most of our offices located throughout the state. The LVER works directly with the employer to build relationships and create open job opportunities for veterans. The DVOP works with veterans who face barriers to employment and develops individualized employment plans and assists with placement.

U.S. Military Veterans, receive preference in all Employment Service programs. Disabled veterans, Campaign Badge veterans, and Transitioning Service Members are first priority and all resources at the VEC are available to assist veterans in job referral, job training and placement. The VEC also provides transitioning service member employment assistance on several Virginia Military bases.
Trade Adjustment Assistance (Trade Act of 1974, as Amended):
The Trade Adjustment Assistance (TAA) Program is a federal program that assists US workers who have lost their jobs as a result of foreign trade. The TAA program seeks to provide these trade-affected workers with opportunities to obtain the skills, resources, and support they need to become reemployed.

The Virginia Employment Commission (VEC) administers this program through its Workforce Center network. For additional information or assistance, please contact the VEC Trade Act Unit in Richmond at (804) 786-8825 or the nearest VEC Workforce Center. Additional information and petition forms in English and Spanish are available from the U.S. Department of Labor website at http://www.doleta.gov/tradeact/.

Economic Information Services (EIS)
The EIS Division at the VEC is primarily responsible for the collection, analysis, and dissemination of labor market data for the Commonwealth of Virginia. Our data can help you find answers to common questions, such as:

- How much do occupations pay in an area?
- What are the fastest- and slowest-growing jobs in an area?
- What is the unemployment rate in an area?
- What training institutions are in an area?

We have many products and publications designed to assist employers in using our labor market information. Some of them include:

*Community Profiles*
These documents feature a wealth of information including demographic, economic, and educational data. Each report is automatically updated every time we make changes to our database, so you can be assured they will always be up-to-date!

*LMI Tools*
Explore our labor market information using these new and innovative tools. You can view our unemployment data on a map, see the demographic breakdown of our claimants and job applicants, pinpoint our largest employers on a map, and much more!

*Virginia Economic Indicators*
A quarterly publication illustrating and analyzing key economic indicators including employment, unemployment, production workers’ hours and earnings, and other significant business-related data series.

Give our Labor Market Information a try today at http://www.VirginiaLMI.com. For additional assistance, please call (804) 786-8223 or 786-5880. The mailing address is:

Virginia Employment Commission
Labor Market and Demographic Analysis Unit Room 324
P.O. Box 1358
Richmond, VA 23218-1358

Worker Adjustment and Retraining Notification (WARN)
A federal law, the Worker Adjustment and Retraining Notification Act, requires employers to give a 60 day advance notice of closings or major layoffs. Oversight of this program, as well as the Rapid Response and Dislocated Worker Unit, are under the direction of the Chancellor of the Virginia Community College System. All questions regarding the rules and regulations and compliance of this program should be directed to: 804-371-2359
GLOSSARY OF TERMS

Acquisition
The transaction by which an individual or organization obtains the organization, trade, business, or assets of another individual or organization and, thereby, becomes subject to the Virginia Unemployment Compensation Act. §60.2-210

Agricultural Labor
Any services performed on a farm or in farm-related work in the handling, planting, drying, packing, packaging, processing, freezing, grading, storing, or delivering to storage or to market of any agricultural or horticultural commodity. §60.2-201

Audit
A formal, official examination and verification of the records of an employer.

Base Period
The first four of the last five completed calendar quarters preceding the week in which the claim is filed. If the claimant has earned insufficient wages in the first 4 of the last 5 completed calendar quarters to become eligible for benefits, then such claimant’s “base period” shall be the 4 most recent completed calendar quarters immediately preceding the first day of the claimant’s benefit year. §60.2-204

Benefit Ratio
The percentage equal to the sum of the benefit charges for the four-year period ending on June 30 preceding the year for which the tax rate is being computed divided by the total of the paid taxable payrolls for the same period. §60.2-530

Benefit Year
The fifty-two-week period beginning with the first day of the week in which an individual files a new claim. §60.2-206

Calendar Quarter
The period of three consecutive calendar months ending on March 31st, June 30th, September 30th, or December 31st.

Career Guide 4 Virginia
The Career Guide 4 Virginia is produced by the Virginia Employment Commission to assist students, veterans, and any other persons who are looking for information to aid them in researching and finding a new career. Information is provided on a variety of career choices, how to plan for a career, education needed to qualify for various jobs, how to apply and interview for jobs, and much more.

Claimant
An unemployed individual who files a claim for unemployment compensation.

Corporation
An entity formed and authorized by law to operate and conduct business in the same manner as an individual.

Delinquent Employer
An employer who has failed to submit required quarterly tax reports, payments, interest, and/or penalties by the due dates. §60.2-513, §60.2-538
Duration of Benefits
The number of total weeks of benefits a claimant may potentially draw during a benefit year. §60.2-602, §60.2-607

Employer
An employing unit that meets the liability requirements under the law and is required to pay unemployment insurance taxes. §60.2-210

Employing Unit
Any individual, organization, or governmental entity that has one or more individuals performing services for it within the state. §60.2-211

Employment
Any service performed by an individual for remuneration under any written or oral contract of hire with an employing unit. §60.2-212 (For references on exemptions to “employment,” see Section §60.2-219.)

Experience Rating
A system used to establish employer tax rates based on past employment and unemployment experience. §60.2-530, §60.2-531

Extended Benefits
Unemployment benefits paid to a claimant after regular benefits have been exhausted, during periods of prescribed high national or state unemployment levels. §60.2-610, §60.2-611

Federal Employer Identification Number (FEIN)
The registration number assigned by the Internal Revenue Service to an employer.

FUTA (Federal Unemployment Tax Act)
The tax imposed by the federal government on employers with respect to having individuals in their employ. §60.2-218

Inactive Account
Status assigned to an employer’s account when it has been found that the employer no longer has employees and, therefore, no payroll report or taxes to submit.

Insolvent
The condition of a legal entity that is unable to pay its debts.

Insured Employment
Term used to describe employment covered by the Unemployment Compensation Act of Virginia or any other state.

Interest
Monetary charge, which is computed and added to the amount of taxes, owed and remaining unpaid after the date such taxes were due. §60.2-519

Last Thirty-Day Employer
The most recent employer for whom a claimant performed services for any part of a day for thirty days, whether or not such days were consecutive, or a total of 240 hours.

Liability Date
The date that an employer meets the statutory criteria for liability coverage with the Virginia Employment Commission.

Maximum Benefit Amount
The total amount of benefits that an individual may receive during his benefit year. (This amount is determined by multiplying his weekly benefit amount and the number of weeks of benefits for which he may qualify.) §60.2-607

Tax Report
The portion of the Employer’s Quarterly Report (Forms VEC FC-20/21) that states the total wages paid, the amount of taxable wages, and taxes due by the employer for the quarter covered by this report. §60.2-512

Unemployment
An individual is totally “unemployed” during any week in which he performs no services and with respect to which no wages are payable to him; he is partially “unemployed” if he works less than his full-time hours and receives less wages than his weekly benefit amount. §60.2-226
Waiting Week
The first week of eligibility in a claim year is a waiting week and is not paid. Only one waiting period week is served in a benefit claim year. §60.2-612.9

Week
Seven consecutive days beginning on Sunday and ending the following Saturday at midnight. §60.2-230

Weekly Benefit Amount (WBA)
The weekly benefits payable to a totally unemployed individual. The amount is based on prior earnings. §60.2-602

Contacting the VEC
For a complete listing of VEC Workforce Center addresses, phone numbers, and hours of operation, visit the VEC web site at:
http://www.vec.virginia.gov/vecportal/field/field_offices.cfm

VEC Call Center:
1-866-832-2363

IVR:
1-800-897-5630

VEC Administrative Office Location:
703 East Main Street
Richmond, VA 23219
(Corner of North 7th Street & East Main Street)

Correspondence Mailing address:
Virginia Employment Commission
P.O. Box 1358
Richmond, VA 23218-1358.

Virginia Relay:
(Telecommunications Relay Service)
press "711"

Toll free access:
800-828-1120 (TDD) or, 800-828-1140 (voice)

The Virginia Employment Commission is an equal opportunity employer and program provider. Auxiliary aids and services are available upon request to individuals with disabilities. Any reasonable accommodation for persons with disabilities may be requested by contacting the manager of the VEC Workforce Center location where you are seeking services.

© 2012 Commonwealth of Virginia