

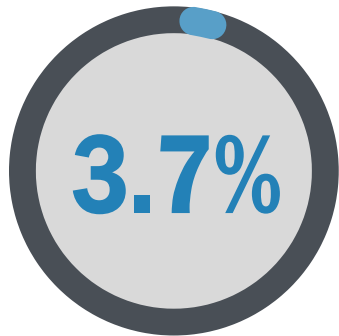
Performance Report

Employment Scorecard



January 2026

Labor Market Data



Unemployment rate*

4,518,468

Labor force



63.8%

Labor force participation rate*

15,974

Initial claims

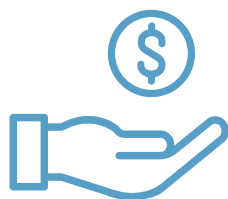
98,884

Continued claims

Unemployment Insurance

29M

Total benefits paid



3,995



Unpaid pending claims†

1,173

Pending appeals dockets*



Customer Call Center Data

28,181

Total calls handled



5:38min

Average wait time for all calls