

Performance Report

Employment Scorecard



January 2025

*January LMI data will not be available until February

Labor Market Data*



3.0%

Unemployment rate

4,581,450

Labor force



66.0%

Labor force participation rate

13,650

Initial claims

83,169

Continued claims

Unemployment Insurance

24M

Total benefits paid



3,986



Unpaid pending claims†

1,092

Pending appeals docket*



Customer Call Center Data

23,147

Total calls handled



8:00min

Average wait time for all calls