



**Piedmont Airlines has *part-time* openings for
Airline Customer Service Agents at
Norfolk International Airport**

Holding a Job Fair at:

**The Virginia Employment Commission
5145 E. Virginia Beach Blvd., Norfolk 23502**

***Monday, 5-18-15 / Wednesday, 5-27-15
and Tuesday, 6-09-15 / 1:00pm - 4:00pm***

Job Overview:

Customer service agents work together as a team to provide excellent customer service & meet corporate objectives. Customer service agents must keep both the company goals & customer expectations in mind when completing their daily tasks. Responsibilities include computerized passenger boarding, flight announcements, assisting customers with special needs, ticket sales, flight itinerary changes, seat assignments, & tracing mishandled luggage; also baggage loading, operation of motorized service vehicles & equipment, aircraft servicing, calculating baggage & cargo weights, plus other duties as assigned.

Minimum Qualifications:

- 18 years of age or older
- High School Diploma or GED
- Valid Driver's License
- Ability to work all shifts, all days including nights, weekends, holidays
- Work outside in all weather conditions
- Able to lift up to 70 pounds
- Successful completion of training course

Work Environment:

- Airport ramp environment, subject to varied weather conditions and elevated noise levels
- Work weekends, nights, holidays and/or irregular shifts

Physical Requirements:

- Frequent stooping, bending, kneeling, lifting up to 70 pounds; provide assistance to customers with disabilities

*Benefit package includes paid training, holiday pay, 401(k), vacation,
family travel on the American Airlines network, medical & dental available*

**M/F Disabled and Vet EEO/AA Employer
Exceptional Aviators – Major Opportunities**

PLEASE SEE A VEC REP TO BE REFERRED – JOB ORDER #558004