



Have you ever *thought of joining an industry leader?*

Do you enjoy helping people and providing *excellent customer service?*

Would you like to build a career *with an opportunity to learn, grow, and enjoy what you do?*

We are looking for Customer Service Reps!

Specific Qualifications:

- *HS diploma or GED* • *Must be at least 18 years of age* • *Must be able to pass background check & drug screen*
- *Availability for Nights, Weekends, & Holiday shifts* • *Ability to handle sensitive & confidential information*
 - *Attention to detail & quality-oriented* • *Excellent listening & customer service/interpersonal skills*
 - *Confident & positive attitude* • *Ability to troubleshoot technical issues with little guidance*
 - *Exceptional conversational & problem solving skills* • *Strong relationship management skills*
 - *Must be able to multitask & be able to diffuse difficult situations*
- *Proficiency with Internet applications such as Internet Explorer, Firefox, Outlook, & Outlook Express*



BENEFITS

- **401k with Match**
- **Medical/Prescription Coverage**
- **Dental Coverage**
- **Vision Coverage**
- **Dependent Care Account**
- **Tuition Reimbursement**
- **Employee Recognition Programs**
- **PAID TRAINING**
- **And much more!**

Interviewing HERE on Tuesday, 3/31/2015, 9:30am-Noon

(Virginia Workforce Connection Job Order #542920)